# **30-MINUTE WEBSITE MARKETING**

### Praise for *30-Minute W*ebsite Marketing: A Step By Step Guide

After the success of his first two books, Lee has continued where he left off. He has a special talent when it comes to demonstrating his extensive knowledge in a digestible way. Lee's books are always packed full of useful information and actionable tips, where his writing style always helps to inspire you. Not just that, but Lee can back up the words in his books with the work he does on a daily basis, as a pioneer of the search marketing industry.

*30-Minute Website Marketing* is your new one-stop-shop for understanding digital marketing in bitesize chunks. If you're looking to broaden your understanding of digital marketing and its place in business, you won't go far wrong here. This book is packed full of information that'll stand the test of time. I recommend you give this book a blast!

Jack Cooper, Digital Manager, Andertons Music Co.

Lee Wilson's experience and understanding of digital marketing has allowed him to distil complex marketing strategies and tactics into quick and easy process driven activities. With a focus on team management, this book is highly relevant to today's enterprise internal digital marketing teams and agencies alike. Ensuring that every stakeholder is working to the best of their ability is just one of the key aspects of this book, and condensing the team environment, communication and delivery into 30 minute activities will drive ROI.

Sam Osborne, SEO and Performance UX Specialist, Top 10 UK Agency

# **30-MINUTE WEBSITE MARKETING**

# A Step By Step Guide

BY

**LEE WILSON** *Vertical Leap, UK* 



United Kingdom - North America - Japan - India - Malaysia - China

Emerald Publishing Limited Howard House, Wagon Lane, Bingley BD16 1WA, UK

First edition 2019

Copyright © 2019 Emerald Publishing Limited

#### Reprints and permissions service

Contact: permissions@emeraldinsight.com

No part of this book may be reproduced, stored in a retrieval system, transmitted in any form or by any means electronic, mechanical, photocopying, recording or otherwise without either the prior written permission of the publisher or a licence permitting restricted copying issued in the UK by The Copyright Licensing Agency and in the USA by The Copyright Clearance Center. Any opinions expressed in the chapters are those of the authors. Whilst Emerald makes every effort to ensure the quality and accuracy of its content, Emerald makes no representation implied or otherwise, as to the chapters' suitability and application and disclaims any warranties, express or implied, to their use.

#### British Library Cataloguing in Publication Data

A catalogue record for this book is available from the British Library

ISBN: 978-1-83867-081-8 (Print) ISBN: 978-1-83867-078-8 (Online) ISBN: 978-1-83867-080-1 (EPub)



ISOQAR certified Management System, awarded to Emerald for adherence to Environmental standard ISO 14001:2004.

INVESTOR IN PEOPLE

Certificate Number 1985 ISO 14001

## Contents

List of Figures	ix
List of Tables	xi
About the Author	xiii
Foreword	xv
Acknowledgements	xvii

1.1. An Introduction to the Website Marketing Ecosystem	2 2 4
1.2. Demystifying the Website Marketing Ecosystem	4
1.3. Creating a Collaborative Marketing Culture	
1.4. Tips for Integrating Marketing Specialisms	4
1.5. An Overview of Online Marketing Channels	8
1.6. The Role of Integration in Digital Marketing	8
1.7. Integrating Offline and Online	8
1.8. Example One	8
1.9. Example Two	13
1.10. Example Three	14
1.11. Chapter Summary	15
1.12. Definitions	16
Chapter 2 Website Marketing Pain Points and Fundamentals	19
2.1. The Main Challenges Facing Online Marketing	20
2.2. Understanding How Search Marketing Works	25
2.3. Benchmarking and Measuring Website Success	
(Setting Website Goals and Objectives)	30
2.4. Benchmark Setting	31
2.5. Chapter Summary	35
2.6. Definitions	35

Chap	ter 3 The Role of Websites in Today's Marketing	37
3.1.	The Impact and Opportunity of Voice Search	38
3.2.	Winning in a Mobile-first Website World	43
3.3.	Technological Advancements and Impact	44
3.4.	Announcing the Changing Global Markets	45
3.5.	Allegro as an Amazon Alternative and Challenger	46
3.6.	Country-orientated Marketplaces	46
3.7.	Industry Niche Marketing Platforms	47
3.8.	Etsy as the New eBay	48
3.9.	Free Advertising Platforms including Flubit	48
3.10.	Chapter Summary	48
3.11.	Definitions	49
Chap	ter 4 30-Minute Actions Methodology	51
4.1.	Introduction to a 30-Minute Mindset	51
4.2.	Protecting Your Time and Preparing to Take Action	52
4.3.	Repeat and Revisit What Works and Continuously Experiment	53
4.4.	Challenge Your Assumptions	53
4.5.	Create a Sense of Urgency	54
4.6.	Keeping Momentum Going	54
4.7.	Chapter Summary	54
Chap	ter 5 30-Minute Social Media Marketing (SMM) Actions	57
5.1.	Overview of Social Media Marketing for Business	57
5.2.	30-Minute Social Media Marketing Actions	59
5.3.	Further Reading, Tips and Advice	68
5.4.	References for This Chapter	68
5.5.	Extra 30-Minute Social Media Marketing Tips and Advice	69
5.6.	Chapter Summary	70
5.7.	Definitions	70
Chap	ter 6 30-Minute Search Engine Optimisation (SEO) Actions	73
6.1.	6 1	74
6.2.	30-Minute Search Engine Optimisation Actions	75
6.3.	Improving Your Existing Content for SEO	80
6.4.	Creating New Content That Works for SEO	82
6.5.	Website Content Types	84
6.6.	Further Reading, Tips and Advice	86
6.7.	References for This Chapter	86
6.8.	Extra Search Engine Optimisation Tips and Advice	86
6.9.	Chapter Summary	87
6.10.	Definitions	87

Chap	oter 7 30-Minute Content Creation Actions	89
7.1.	Overview of Content Creation for Business	89
7.2.	30-Minute Content Creation Actions	89
7.3.	Creating 30-Minute Content for e-Commerce Sites	94
7.4.	e-Commerce 30-Minute Content Marketing Website Checklist	95
7.5.	Further Reading, Tips and Advice	99
7.6.	References for This Chapter	99
7.7.	Extra Content Creation Tips and Advice	99
7.8.	Chapter Summary	101
7.9.	Definitions	101
Char	oter 8 30-Minute Content Marketing Actions	103
8.1.	0	105
8.2.	30-Minute Content Marketing Actions	105
8.3.	30-Minute Content Marketing Awareness and Discovery	
	Actions	106
8.4.	30-Minute Content Marketing Consideration and	
	Comparison Actions	110
8.5.	30-Minute Content Marketing Decision-making Actions	112
8.6.	Further Reading, Tips and Advice	115
8.7.	Extra Content Marketing Actions Tips and Advice	116
8.8.	Chapter Summary	116
8.9.	Definitions	117
Chap	oter 9 30-Minute Pay-per-click Advertising Actions	119
9.1.	Overview of Pay-per-click for Business	119
9.2.	30-Minute Pay-per-click Actions	120
9.3.	Further Reading, Tips and Advice	128
9.4.	Extra PPC Actions, Tips and Advice	129
9.5.	Chapter Summary	129
9.6.	Definitions	130
Chap	oter 10 30-Minute Conversion Rate Optimisation Actions	131
10.1.	Overview of Conversion Rate Optimisation for Business	132
10.2.	30-Minute Conversion Rate Optimisation Actions	133
10.3.	Further Reading, Tips and Advice	139
10.4.	Extra CRO Actions Tips and Advice	140
10.5.	Chapter Summary	140
10.6.	Definitions	141

er 11 30-Minute Tips For the Wider Website	143
30-Minute Data Actions	143
30-Minute Website Management Actions	145
30-Minute Trend Awareness Activities	150
Further Reading, Tips and Advice	153
Chapter Summary	154
Definitions	154
er 12 Strategic Thinking in 30 Minutes	155
Website Planning	157
Aligning Objectives	159
Integrating Teams	162
Further Reading, Tips and Advice	165
Chapter Summary	165
Textbook Summary	166
Phoes	167
	30-Minute Data Actions 30-Minute Website Management Actions 30-Minute Trend Awareness Activities Further Reading, Tips and Advice Chapter Summary Definitions er 12 Strategic Thinking in 30 Minutes Website Planning Aligning Objectives Integrating Teams Further Reading, Tips and Advice Chapter Summary

References			
Index			

171

# List of Figures

Chapter 1	
Figure 1.1.	The Website Marketing Ecosystem
Chapter 2	
Figure 2.1.	Website Fundamentals Mind-map
Figure 2.2.	10 Steps of Search Marketing
Chapter 3	
Figure 3.1.	Overview of Benchmarks
Figure 3.2.	VSO Effort and Impact Matrix
Chapter 12	
Figure 12.1.	Website Roadmap Template

## **List of Tables**

Chapter 1 Table 1.1.	Marketing Channel Purpose	
Chapter 2		
Table 2.1.	Example Terms and Volumes for 'SEO'	
Table 2.2.	Assumed Benchmarks for Traffic Based on Click-through Rates (CTRs) of 5%	
Table 2.3.	Overview Benchmarks	2

9

32

33

34

#### About the Author



Lee Wilson (BA Hons) has worked in digital marketing delivering 1000s of integrated content and marketing campaigns since 2003, after he successfully graduated from Winchester University, England, UK, with honours in Business Management and Communications.

Lee is a certified web applications developer through the Open University (Cert WAD), Individually Google Analytics (GA) Qualified, and has Search Engine Marketing Professional qualifications (SEMPO) relevant to the authoring of this book.

For the past number of years, Lee Wilson has been employed as the Head of Enterprise SEO for a top 10 UK Search and Digital marketing agency (Vertical Leap). In 2019 Lee was promoted to Head of Services, and joined the company Operations Team. During that time, he has worked on and led huge numbers of data-driven campaigns within search marketing, digital, and content niches, spanning leading global brands, start-ups, SMEs, plus new entrepreneurial ventures.

Prior to working in the agency side of marketing, Lee Wilson was employed in-house for over seven years as the Marketing Head and the Leader of direct and digital marketing departments. Lee took the step towards setting up and running his own digital content and marketing business in 2008.

Personally, Lee is a passionate author with his first solely authored book published in 2016, *Tactical SEO: The Theory and Practice of Search Marketing*, and has more recently published *Data-Driven Marketing Content: A Practical Guide* (Emerald, 2019). He also has vast experience and insights covering many marketing specialist areas and has been mentally ideating and developing this body of work into this business guide since working on his first few websites back at the start of the 2000s when his interest in this realm was sparked.

As an industry expert, Lee Wilson can be seen providing expert opinion and content contribution to many influential websites and businesses including being regularly cited on Search Engine Journal, State of Digital, plus a host of other media sites and mainstream publications.

Outside of content, marketing and writing, Lee derives inspiration from his wife, young daughter, mum and dad, plus close friends who inspire him every day, bringing lots of light and love into his life.

### Foreword

In a career spanning thousands of integrated marketing campaigns, I've noticed that one of the largest barriers towards business website success is the inability to take the right action fast enough.

Companies have a tendency to overcomplicate and dwell on strategic decision-making at the expense of implementing insight, thus losing ground on the competition by not being the first to act on untapped marketing opportunity.

It is this frustration of website performance and opportunity wastage, which led me to put pen to paper and solve this dilemma with my *30-Minute Website Marketing: A Step By Step Guide.* 

There is not a single priority website and marketing action that cannot be broken up and progressed with the allocation of 30 minutes of expert time and attention.

Whether your primary need is Search Engine Optimisation (SEO), Pay Per Click (PPC), Social Media Marketing (SMM), or other website specialism and performance enhancement, this practical guide has them covered, both by priority and by expected business impact.

The second problem which this text seeks to solve is the underperformance of isolated marketing specialists, working in segmented channels, unaware of the restrictions this is placing on the integrated opportunity to multiply website performance spanning all key strategic areas.

Every business can spare 30 minutes a day towards maximising the potential and realising the untapped performance that exists within your website.

This practical business and website marketing guide enables you to take action today and start implementing the right actions that can change your company culture towards an action mindset, underpinning your website and marketing success for years to follow.

#### Acknowledgements

From my very first in-house, small-budget, integrated digital marketing campaign in the early 2000s, through to my latest cross-agency high-investment projects today, every single website venture has contributed to the insights provided in this Step By Step guide.

Interestingly, some of the most powerful actions have resulted from trial, error and even failure and recovery, as much as they have from substantial website success and delivery upon objectives.

Over my career to date, I have had the pleasure of directly managing a growing number of staff from hugely varied backgrounds, specialisms, technical and creative mindsets.

All of which remain with me in some degree when ideating strategy, tactics and action plans, capable of positively impacting any business performance regardless of size, scale or level of competition and historical performance.

This 30-Minute marketing and website guide is a distilled nod of thanks to everyone that I have worked with over the past 15+ years, leading digital, website and marketing departments.

As with all acknowledgements I want to say a special thanks to my current team at Vertical Leap, to my family and to my close friends.